

2022

 Live Webinar

2022 New Year's Resolutions = Solutions

February 2, 2022

“six more weeks of winter”
- Phil

Massachusetts state
groundhog Ms. G disagrees
with Punxsutawney Phil, sa...



Agenda

Panelists

Lori Ryan, Henry Schein MicroMD

Paul Mykituk, DrFirst

Hari Prasad, Yosi Healthcare

Todd Stack, Henry Schein

1

Industry Insights

2

How technology improves medication adherence and improving patient outcomes

3

Patient convenience & patient journey

4

How telehealth has evolved from 2020 to today

5

Tips & Tricks for less clicks in 2022

Healthcare Consumerism

2018 Deloitte Survey: When searching for a new doctor or medical professional, what factors are most important?



COST



CONVENIENCE



REPUTATION

78% of healthcare purchasing decisions are driven by experience

*It is no longer a decision if practices have to embrace change –
But how quickly they can refocus their practice
to optimize their success.*



MicroMD Webinar Series: 2022 New Years Resolutions= Solutions

Goal to share industry insights – discuss the real challenges faced by practices, and offer ways practices can modernize their processes, simplify and customize workflows, and better connect with patients to drive future success.

The patient's experience or "patient journey" is more important than ever!

RxInform: MicroMD

Increasing medication adherence

02/02/2022





Adherence Challenge

Non-Adherence Rates		
	1 st Fill	Overall
Overall	24%	40%
Gastro	30%	45%
Derma	20%	41%
Ophtha	17%	55%



\$300 billion costs

50% treatment failures

125,000 deaths

25% hospitalizations



Rx Abandonment Solution

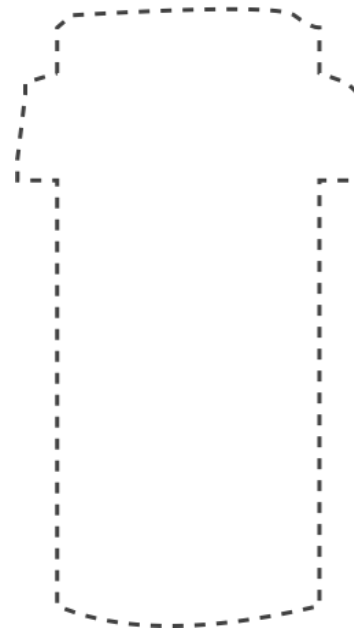


1 in 4 new prescriptions are never filled

Concerns over efficacy or side effects

High copay or deductible

Procrastination or forgetfulness



Our proven model

Timely

- Moments after Rx is written

Actionable

- Clickable link to secure site

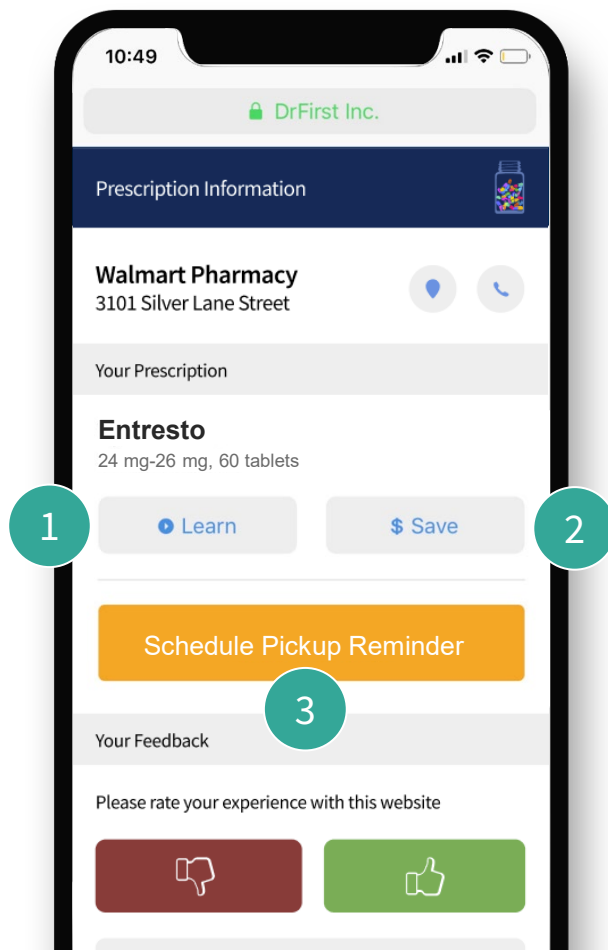
Personalized

- Customized for each patient





Increasing patient access to medications



- 1 **Learn:** Address clinical concerns
- 2 **Save:** Overcome financial barriers
- 3 **Act:** Commit to pickup prescription



Increasing patient access to medications

Learn

9:41

<

Why ENTRESTO® Starting ENTRESTO

Tips for starting ENTRESTO

ENTRESTO is a film-coated tablet that comes in the following doses: 24/26 mg, 49/51 mg, and 97/103 mg. It comes in these doses because it contains two medicines, which enable it to work two ways. Remember, you should only take the exact dose as prescribed by your doctor.

ENTRESTO is usually taken with other HF medicines in place of an ACE inhibitor or other ARB.

IMPORTANT SAFETY INFORMATION **EXPAND**

What is the most important information I should know about ENTRESTO?

ENTRESTO can harm or cause death to your unborn baby. Talk to your doctor about other ways to treat heart failure if you plan to become pregnant. If you get pregnant while taking

Save

9:41

<

\$10 CO-PAY CARD*

RXBIN: 610524
RXPCN: Loyalty
RXGRP: 50777117
ISSUER: 80840

ID: [XXXXXXXXXX]

Entresto®
(sacubitril/valsartan) tablets
24/26mg • 49/51mg • 97/103mg

*Limitations apply. See Program Terms and Conditions. Eligible commercial patients pay a \$10 co-pay for each prescription fill (30-, 60-, or 90-day fill) at retail or mail order. The program pays up to a \$2500 cap across all fills per calendar year. Patient will be responsible for any co-pay once the \$2500 limit is reached in a calendar year. This offer is not valid under Medicare, Medicaid, or any other federal or state program. Please see accompanying Important Facts About ENTRESTO®.

Powered by: **MSKESSON**

NOVARTIS

\$10 CO-PAY CARD†

Available for eligible commercially insured patients

Get each 30-, 60-, or 90-day supply of ENTRESTO for as little as a \$10 co-pay. For eligible commercially insured patients, as prescribed by your doctor. Offer not valid under Medicare, Medicaid, or any other federal or state

Act

9:41

<

Walmart Pharmacy
3101 Silver Lane Street

Set Pickup Reminder

Today Tomorrow

12:00pm	1:00pm	2:00pm
3:00pm	4:00pm	5:00pm
6:00pm	7:00pm	8:00pm

Confirm Thu, 4:00 pm

Your Feedback



Over 125 million patient encounters...

80%

Messaged

Most patients
are reached

60%

Engaged

Very high click
through rates

99%

Retained

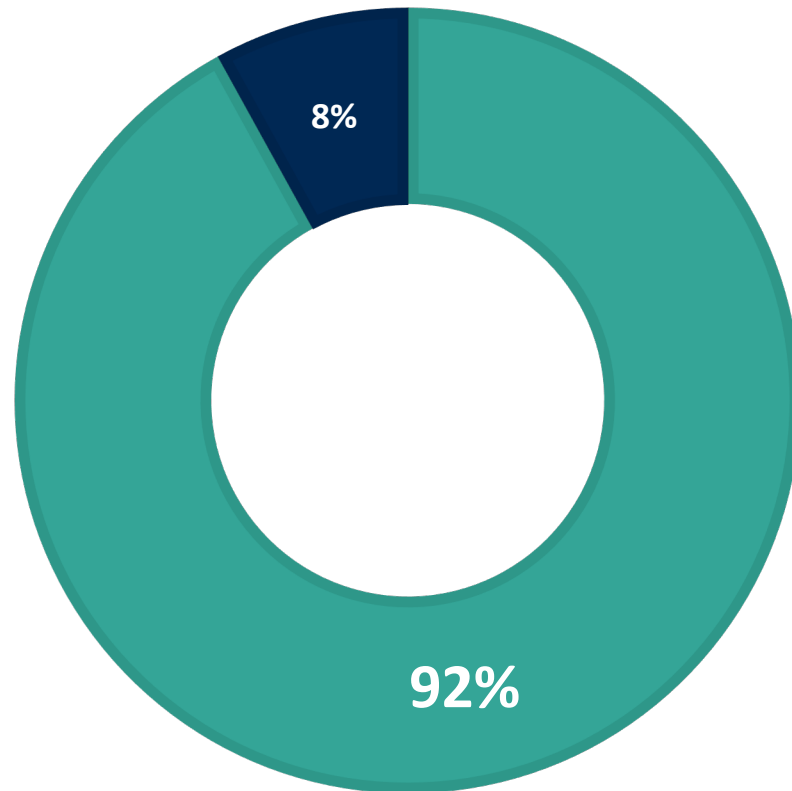
Opt-out rate
less than 1%





...and patients love it!

+5M Patient Ratings



■ Positive Rating ■ Negative Rating

Love this!

Awesome thank you

Awesome

No improvement needed :-)

Perfect

Convenient and fast

Fast

This was a great idea thank you very helpful and easy to use

This was so easy. Need that filled and you did great

I like it. It's easy and makes sense.

It's all good

Easy to use and get feedback

Great to see what is prescribed to which pharmacy. Good job!

Easy

No improvements at this time

Nice



PETER T PAXTON [Male, 66 years, DOB: 6/21/1955]
> Prescriber: Paul Primary, M.D.

Scripts [1]
Written Date: 1/25/2022

☒ azithromycin 500 mg tablet -
Take 2 Tablets orally once per Day for 1 Day THEN Take 2 Tablets orally once per Day for 4 Days
Start: Jan 25, 2022 Duration: 5 day(s) Dispense: 10 Tablet
Total number of dispensings approved 1 + 0 DAW: No
Fill Indicator: All Fill Statuses



☒ Send Rx adherence and text supporting info to patient 3305635843

Pharmacy: Rexall
334 Valley Village Mall Toms River NJ 08753
Phone: 732-336-6345
Fax: 732-336-6346

Handwritten Script

Use this option to indicate that this script was handwritten.

Written

Dispense as Sample

Use this option to indicate that this script was dispensed with a sample

Sample

Print Script

Printer: NPIA3C58A (HP Color LaserJet Pro M)
Template: Customized with Pharmacy name
☒ Mark prescription as 'COPY' if this is not first printing

Print

Send to Pharmacy

Send via: SureScripts

Send

Assign to Staff

Assigned to:

Please ☐ Print ☐ Fax ☐ Phone-in

Note:

Assign



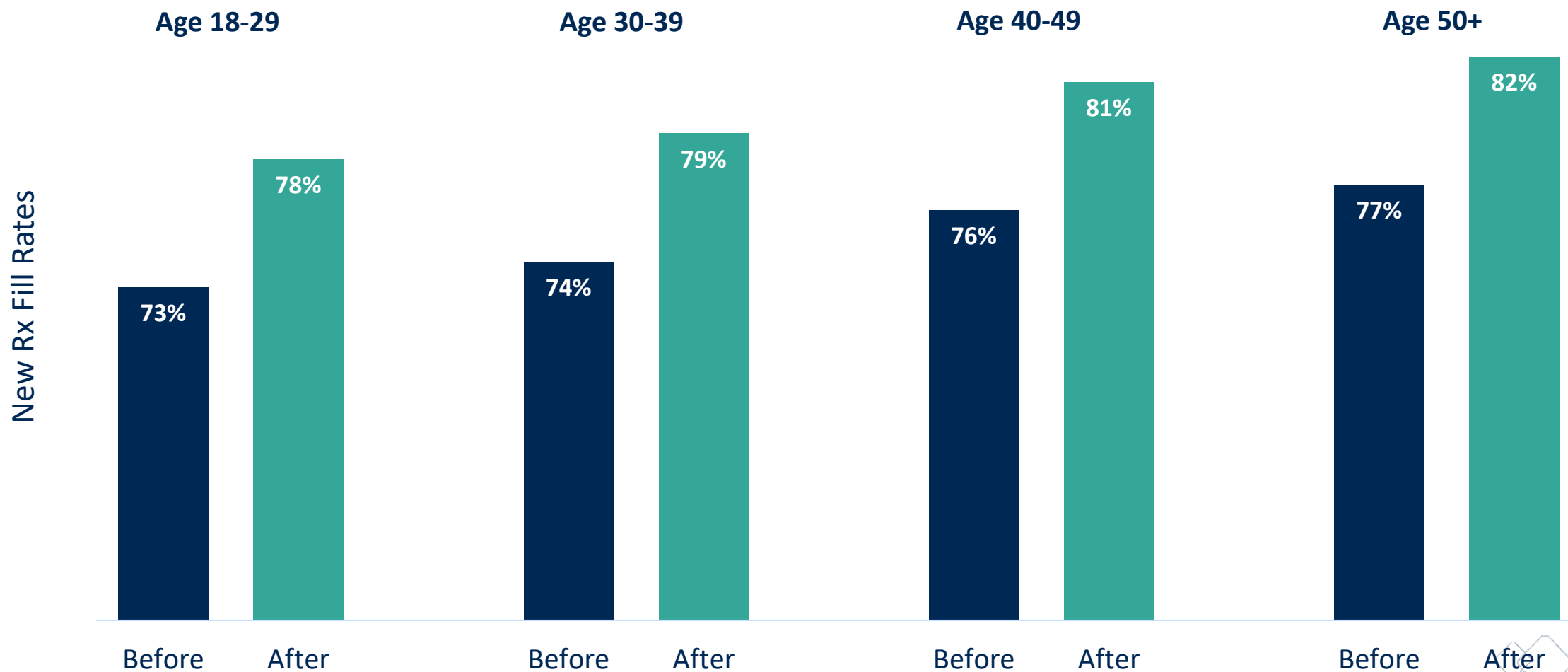
Finish



Clinical Outcomes

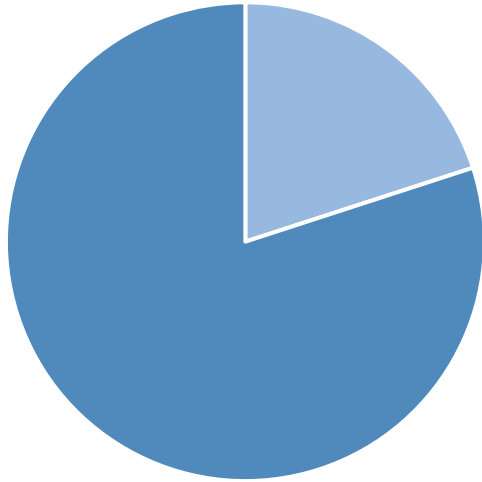


Increasing fill rates across all ages



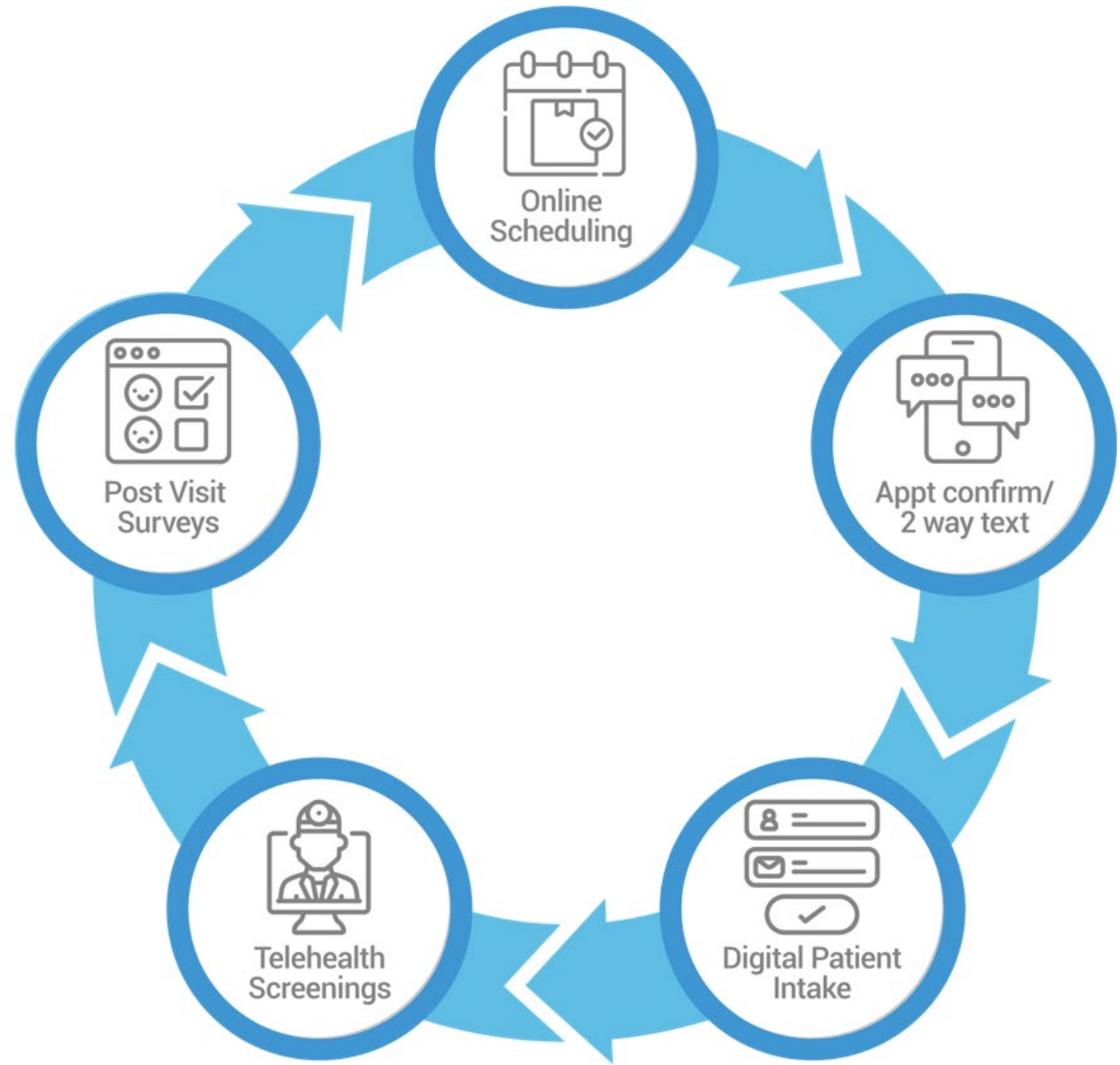
Convenience

The importance of earning loyalty.



80% of patients reported that they'd switch providers for "convenience factors" alone.

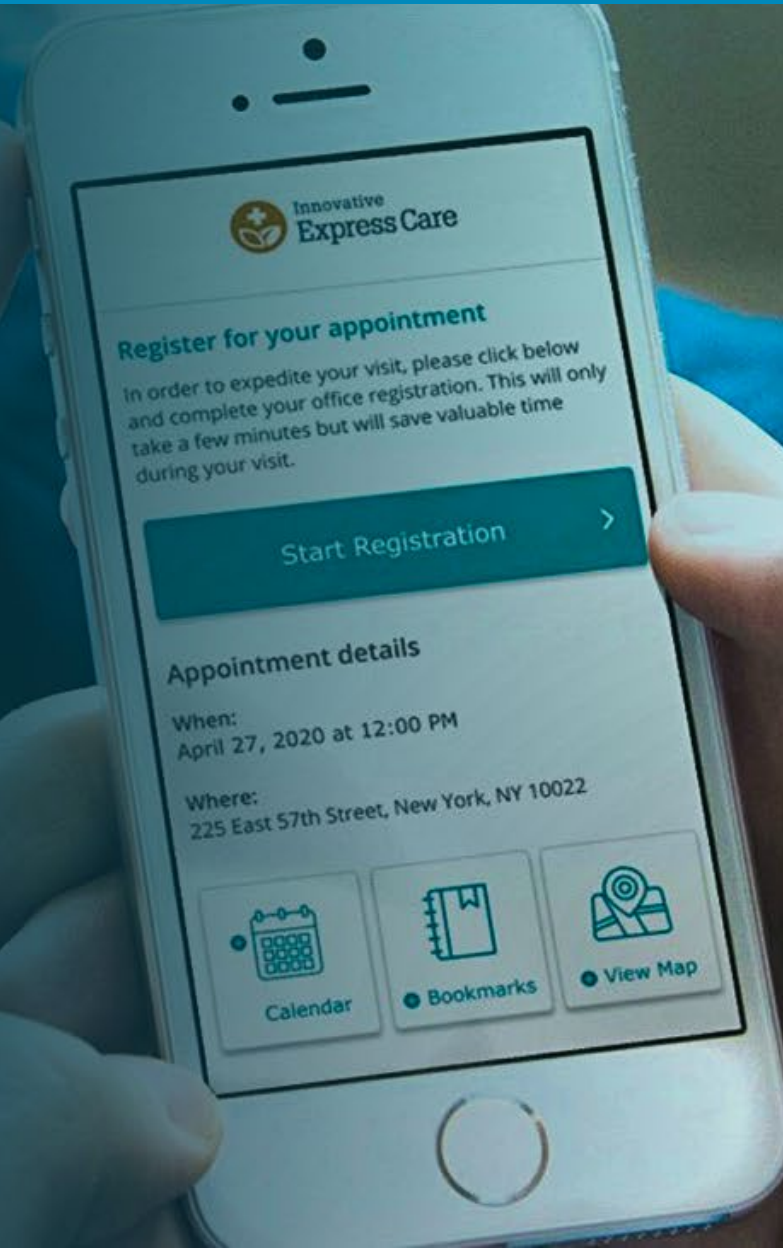
The Patient Journey



Patient convenience and patient journey



Hari Prasad
Founder & CEO
Yosi Health



80%

80% of patients prefer a provider that offers self-scheduling

08
minutes

wait 8 minutes



Text Messages

97%

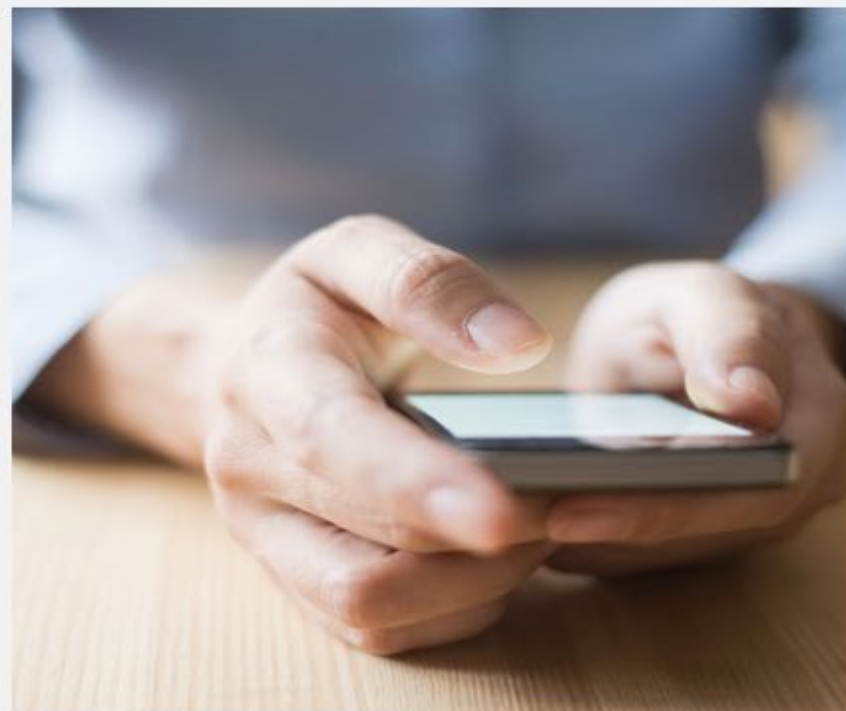
of Americans use text messaging.

64%

of people prefer text over voice as a customer service channel.

90%

text messages are read within 3 minutes.



Convenience of technology

The major tangible pragmatic choke points preventing convenient patient engagement are:



Scheduling

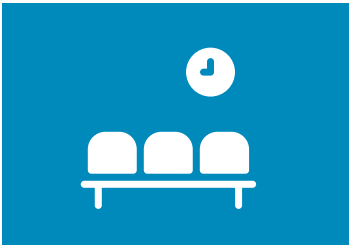


Appointment Management



Point of Care Registration/Intake

Convenience of technology



Avoid Extended time in the waiting room



Accurate Legible Patient Data –without time consuming data entry



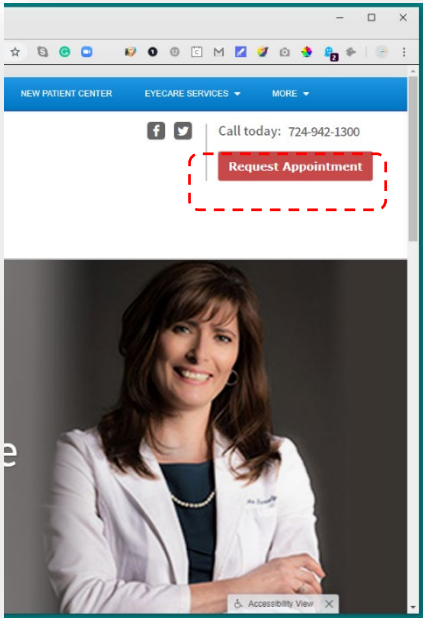
Knowing what your patient thinks about their experience

The only way to improve waiting room throughput is to get patients to complete everything needed prior to arrival.

- Pre-arrival Focused
- Eliminating Wait Times
- Improving Patient Experience
- Improving Staff Experience
- Increasing Financial Results



Patient Self Scheduling



- Patient can **easily** self-schedule from your website

Seraly Eye Care Associates

Schedule appointment

Dr. Loretta Seraly

Location

220 E McMurray Rd., Suite B
McMurray, PA 15317
[Direction](#)

Appointment Type

New Patient
Returning Patient

Appointment Time

Tue Jan 7		Wed Jan 8	
01:00 PM	09:00 AM	09:30 AM	08:00 AM
01:30 PM	09:30 AM	11:00 AM	08:30 AM
06:00 PM	10:00 AM	11:30 AM	10:30 AM
	10:30 AM	01:30 PM	11:00 AM
More	More		

- Open time slots customized for provider/ appointment type
- No double booking!

Dr. Loretta Seraly

Location:
220 E McMurray Rd., Suite B
McMurray, PA 15317

Appointment: Thu, January 09 - 09:30 AM

First Name

Last Name

Email

Phone Number

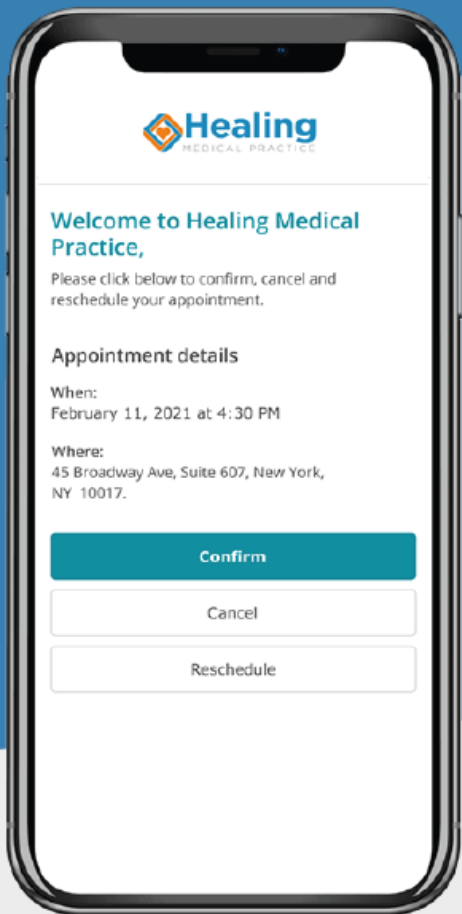
MM / DD / YYYY

Gender: ☐ Male ☐ Female

Reason for visit

[Schedule Appointment](#)

- Patient easily fills out required information



Dynamic Patient Appointment Management

Our fully automated appointment reminders and notification feature gives you complete control over your appointment scheduling. You can confirm, cancel or reschedule your appointment slots in just a few clicks.


Green indicates that the patient has confirmed their appointment.

Red indicates that the patient has cancelled their appointment. Call the patient to reschedule.

Orange indicates that the patient has requested to reschedule their appointment. Call the patient to reschedule.

Blue indicates that the patient has sent you a text. Hover your mouse over the icon to view the message from the patient.

Blank indicates that patient hasn't responded to the text. Call the patient or send a reminder text.



iPad Credentials
Support
Settings

383
Patient's today

210
Checked-in

\$13,157
Total Balance

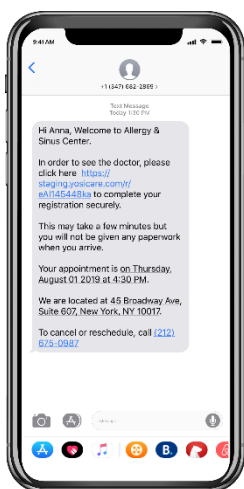
\$9,927
Paid Amount

\$3,230
Pending

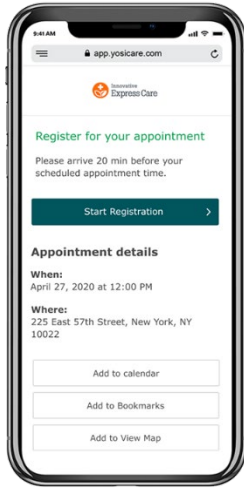
Today's Patients
Payment
Referrals
Invite Patients
Reports
Fri 17 - Aug. 2018
Search
Eligibility

<input type="checkbox"/>	Status	Patient Name	Appt Type	Time	Phone	Intake	Co-Pay	\$ Due	Refer	E&B	Product
<input type="checkbox"/>		Michael Lawrence	Illness	09:00AM	(803) 684 0175		\$25.00	\$250.00			
<input type="checkbox"/>		William Aubrey	Flu Shot	09:30AM	(864) 582 1955		\$40.00	\$330.00			
<input type="checkbox"/>		John Wilbur	Illness	11:00AM	(325) 456-1245		\$35.00	\$900.00			
<input type="checkbox"/>		Michael James	Drug Screen	02:00PM	(878) 356-2067		\$63.00	\$600.00			
<input type="checkbox"/>		Robert Gerard	Drug Screen	03:00PM	(623) 389-1233		\$74.00	\$650.00			
<input type="checkbox"/>		Ryan Jeffery	Follow Up	03:30PM	(772) 882 4465		\$33.00	\$345.00			
<input type="checkbox"/>		Dexter Devian	Flu Shot	04:00PM	(626) 456-2046		\$27.00	\$280.00			
<input type="checkbox"/>		Scott Francis	Vaccination	05:00PM	(763) 300-4586		\$55.00	\$700.00			

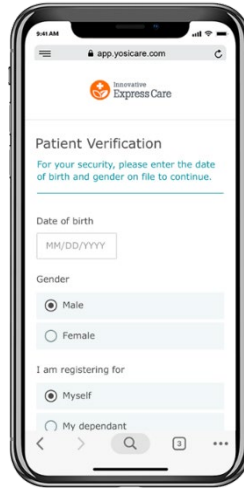
Examples of the patient registration experience



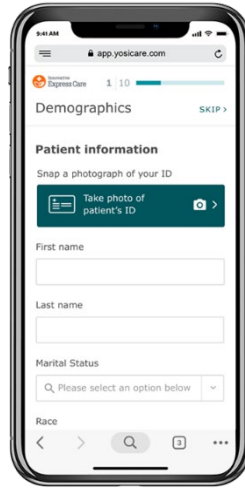
Appointment Info and Reminders



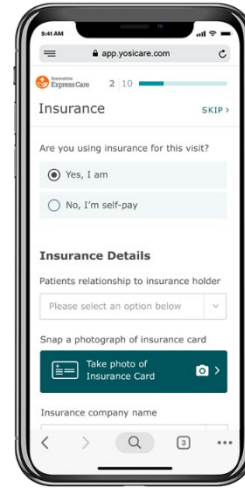
No Apps to Download



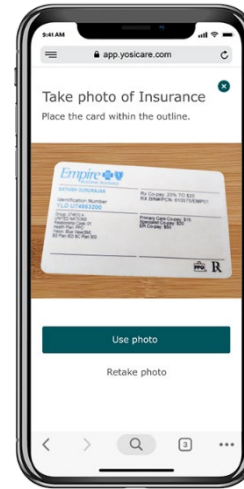
Patient Verification



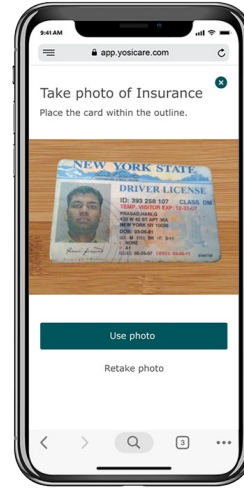
Patient Information



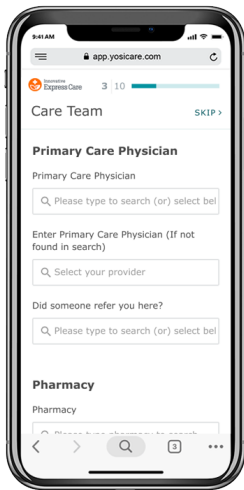
Insurance



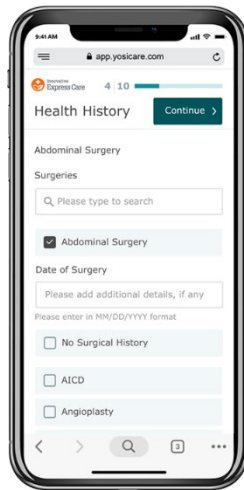
Take picture of Insurance



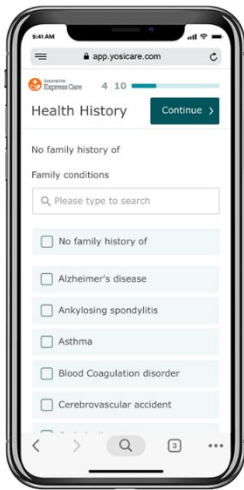
Take picture of ID Card



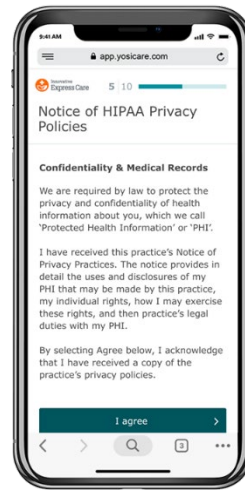
Primary Care Physician



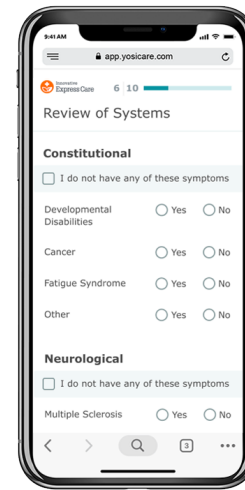
Surgeries



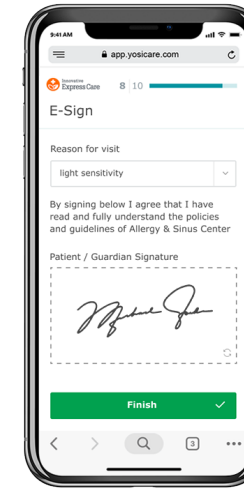
Family Conditions



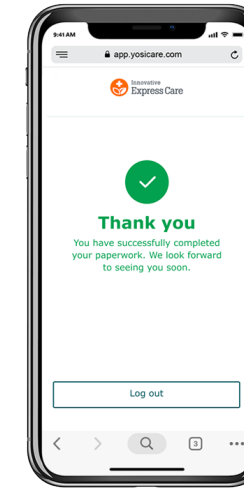
Privacy Policies



Review of Systems



e- Signature



Success

Self Scheduling

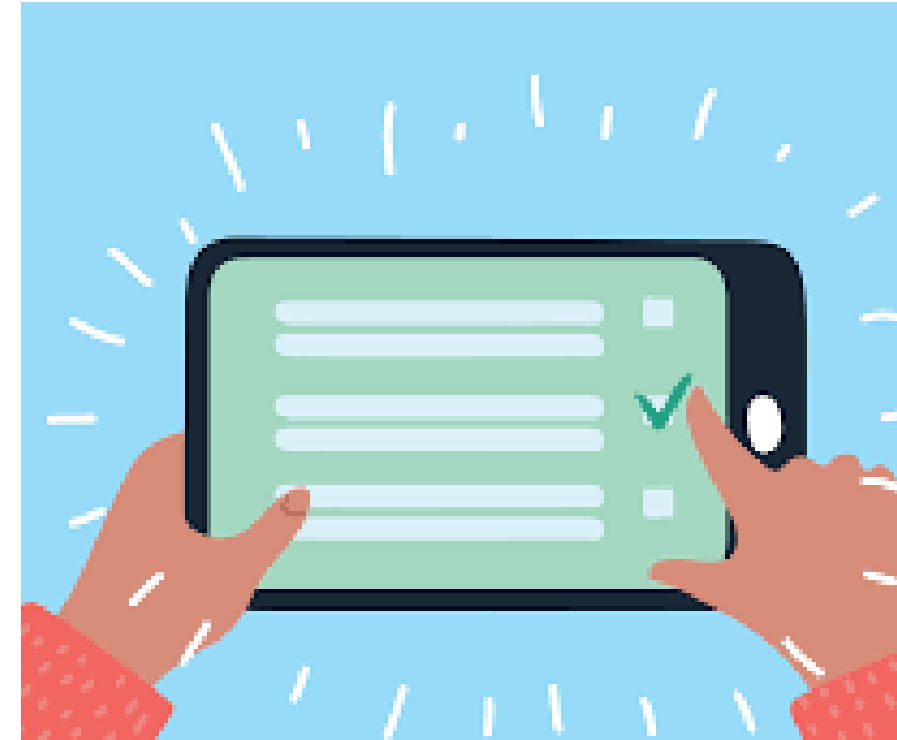
Pre-Arrival Registration

Automated
Appointment Reminders

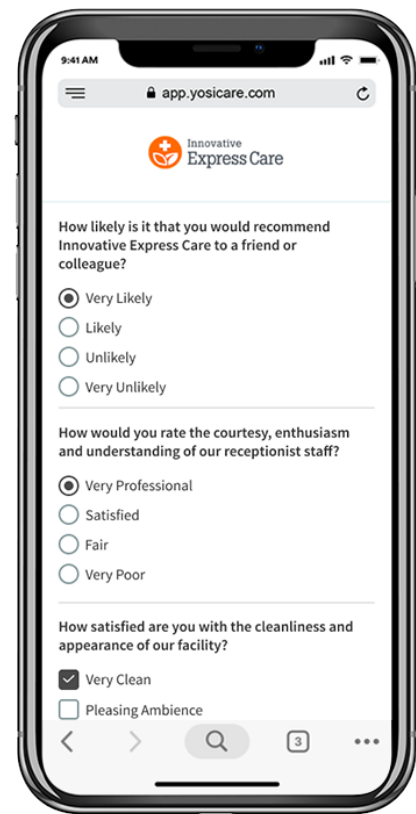
Reputation Management

Screening Questionnaires

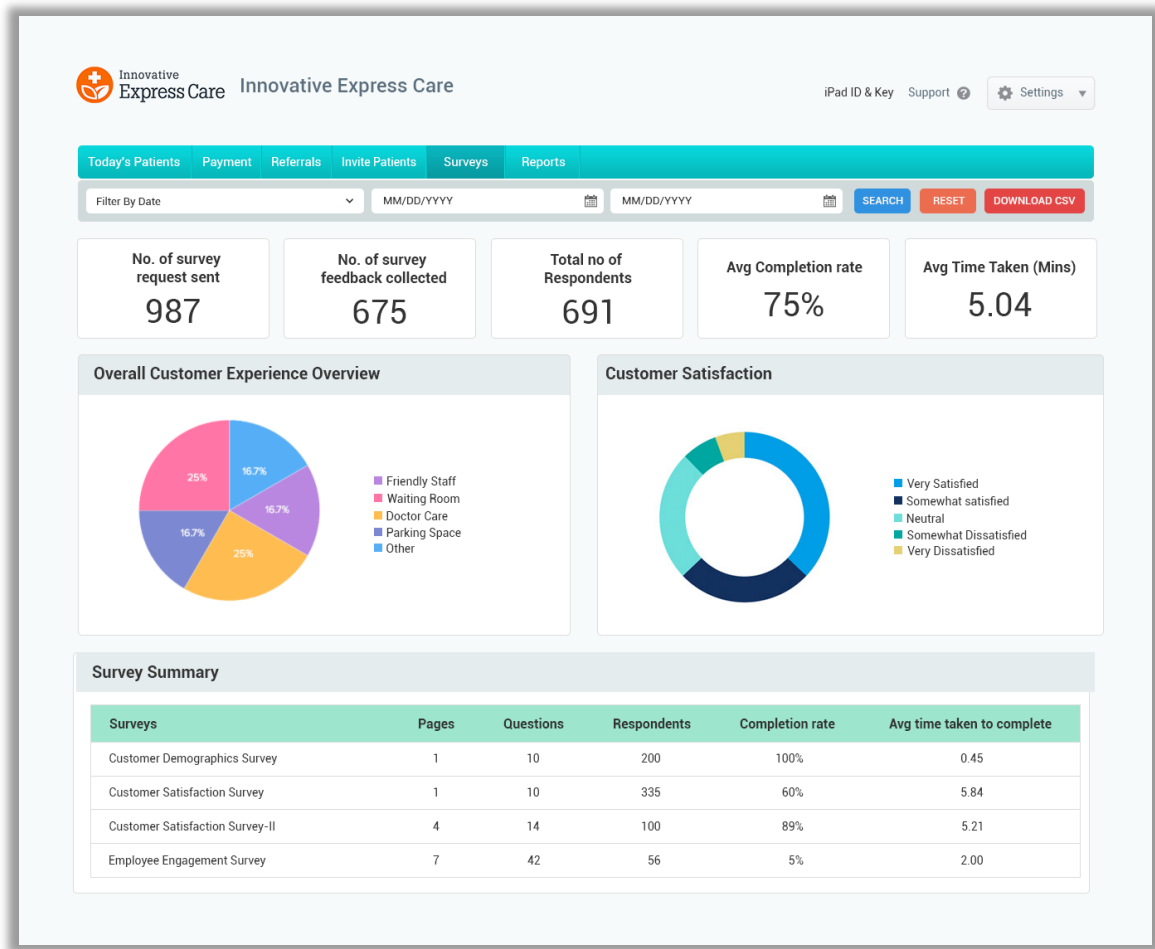
- Improve patient outcomes and reduce cost of care
 - Screening questionnaires are a very powerful tool for determining patients at risk.



Survey System



Survey



Dashboard Survey Report

1.

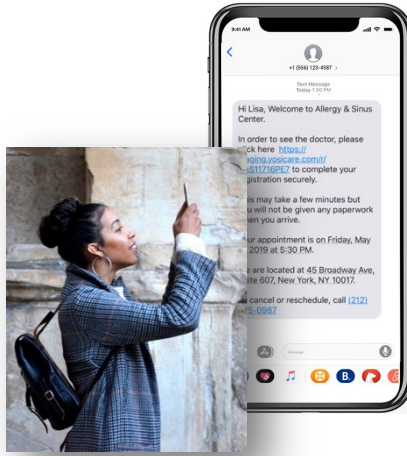
On-line Scheduling



- Minimal impact on your established workflow can **easily** self-schedule from your website
- No additional dashboards necessary

2.

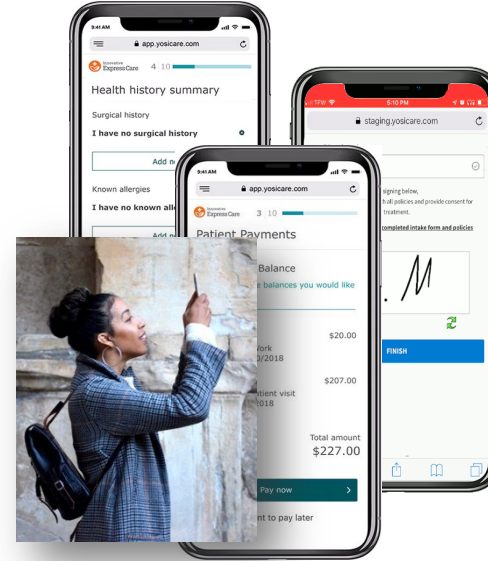
Patient Instantly Receives Text Message & Email Reminders



- Fully white-labeled
- Customizable for timing, frequency and message
- Dynamic appointment reminders
- Different messages for different workflows
- 92% of people open text messages within two minutes of receiving them

3.

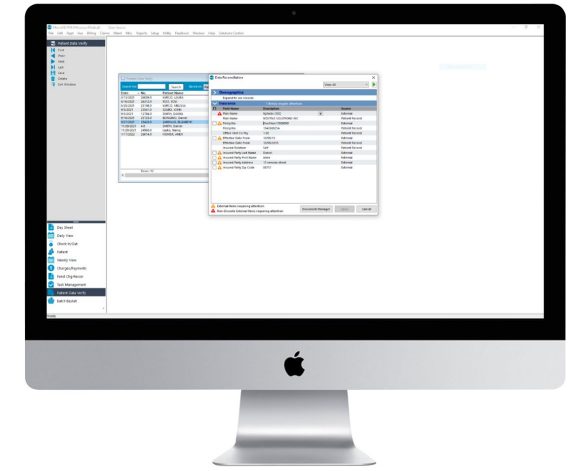
Patient Registers / Completes Intake, Signs All Forms/Pays



- No app to download!
- No need to create a user profile
- White-Labeled for your practice
- Easy for patient to complete
- You can ask any question(s)
- Best in class compliment to patient portal
- Works on all smartphones
- Desktop compatible

4.

All patient data and forms pushed into



- All patient data and PDF of complete intake packet with images of Insurance and ID pushed into MicroMD PM and EMR.
- Registration Data
- Histories, allergies, problem list, - data easily reviewed and reconciled.

Self Scheduling

Pre-Arrival Registration

Automated
Appointment Reminders

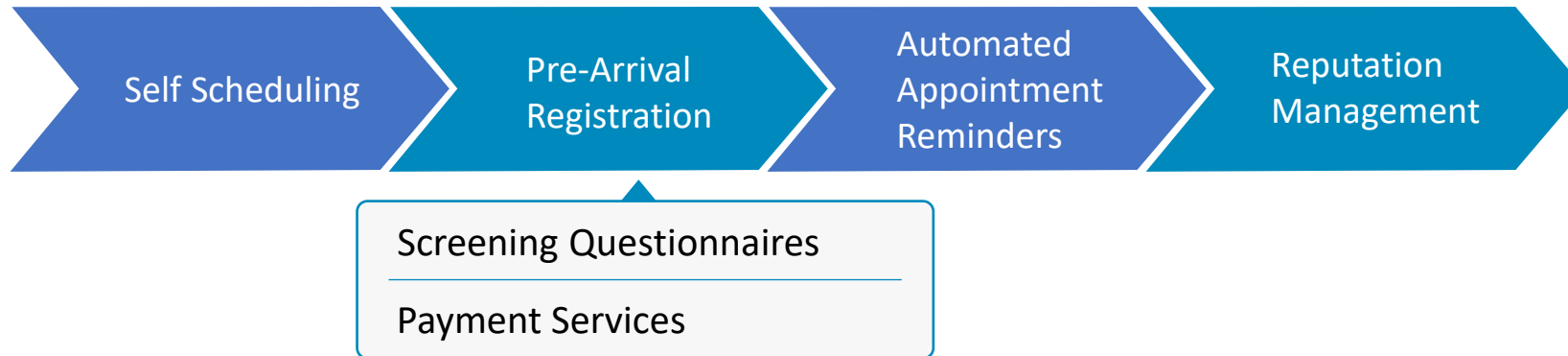
Reputation Management

5. Reputation Management – 5 Star Ratings

- Improvement
- Enhance strategic decision making
- Reduce cost
- Meet patients' expectations
- Frame strategies for effective management
- Monitor healthcare performance of health plans
- Provide benchmarking across the healthcare institutions.



Excite your patients with convenience
Cure 96% of your patients' complaints



Delivered by the **MicroMD Yosi Health** integration



Pandemic – impact of Telehealth & Proactive digital communications on patient's confidence in their doctors.

41% of patients say they lost confidence in their doctors during the pandemic

53% - their provider rarely or never communicated with them about Covid-19.

29% because of their providers' slow adoption of virtual care

Conversely,

59% of respondents who said their confidence in their providers increased amid the pandemic

61% credited that boost to their providers' rapid switch to virtual care

58% credited the frequency of their providers' Covid-19 communications

47% credited their providers' use of digital communication tools, such as text and email.



Telehealth

Telehealth strategy
addresses 2 of the 3
consumerism factors
- Convenience & Cost



6 Billion

in annual savings
To remain competitive
every practice should include
telehealth in their patient
journey.
Telehealth is not just for
emergencies.



Todd Stack
GM Virtual Health Solutions
Henry Schein

- Virtual Health in 2022
- Who is Medpod?
- Why Medpod?
- Medpod is integrated with MicroMD

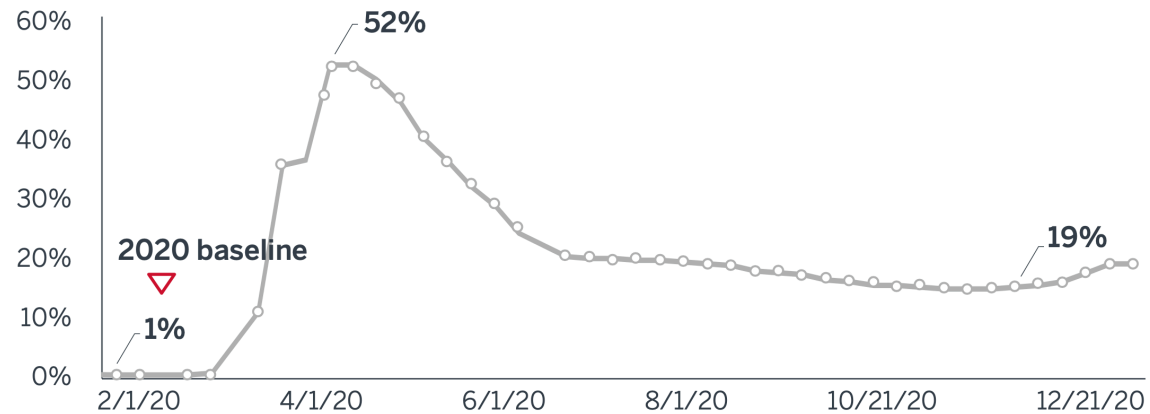
Todd Stack
GM, Virtual Health Solutions
Henry Schein Inc.



Virtual Care Market Trends

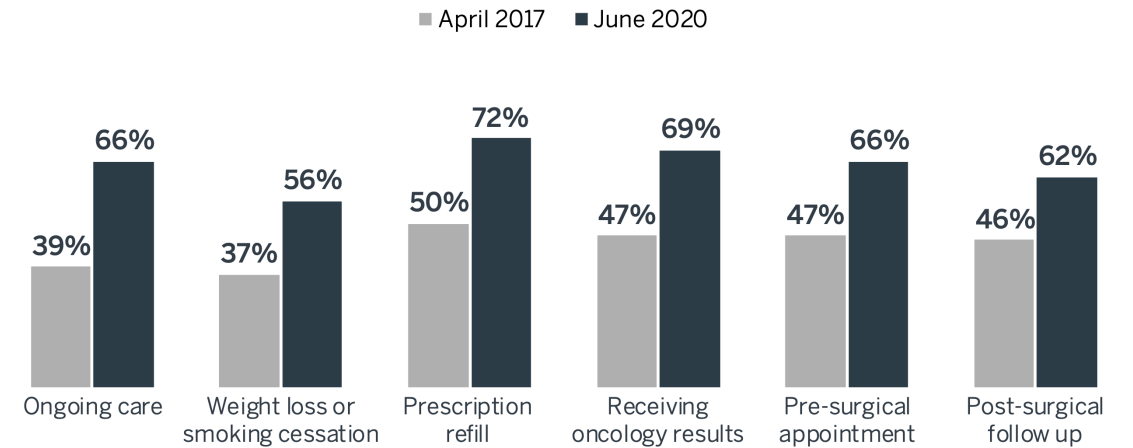
REMEMBER: WE STARTED AT (ALMOST) ZERO

Telehealth visits as percentage of total visits



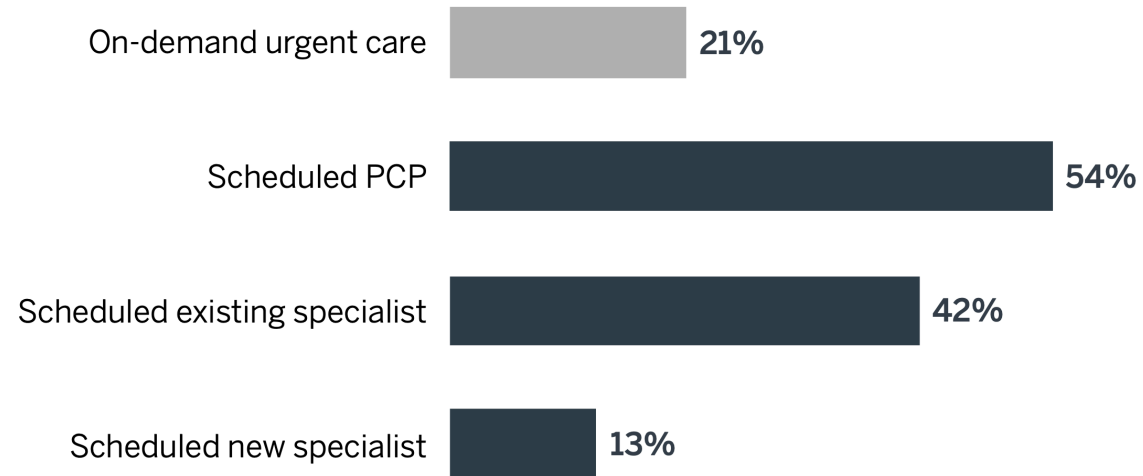
CONSUMERS WHO WOULD CONSIDER VIRTUAL CARE IN DIFFERENT SCENARIOS

n=7,452



Virtual Care Market Trends

VIRTUAL VISIT TYPES REPORTED BY CONSUMERS



CLINICIANS ARE ADAPTING TO TELEHEALTH

Physicians who had done a virtual visit



Physicians willing to use virtual visit



Physicians who expect to use virtual visit in the next 3 years



Why Medpod?

- Does your telehealth solution allow you to scale from software-based language translation and video visits to level 5 billable tele-diagnostics and RPM?
- Are you leveraging your most expensive assets to provide true diagnostic virtual care while increasing patient access and practice revenue?
- Can the system capture real-time diagnostic data that connects to your EHR?
- Does the system allow you to provide virtual episodic, chronic and acute care?



VIDEO ONLY

A direct to patient video consultation service for practitioners that's fully browser-based for easy virtual consultations — anytime, anywhere.



MOBILEDOC®

Robust professional tele-diagnostic capabilities packed into a carry-on bag. It's the ultimate portable practice.



STREAMLINE CART

Our streamlined medical cart enables high-quality, remote physician-patient encounters on par with a face-to-face visit, all with best-in-class tele-diagnostic devices.



SMART POWERED CART

For inbound patient applications, Medpod enables providers to break down the barriers of traditional care delivery and create new care pathways.



REMOTE PATIENT MONITORING

Anytime, anywhere chronic care for either post acute or inpatient monitoring as part of a value-based health care program.



LIVE TRANSLATION SERVICES

Remote video translation maintains high-level patient care with visual communication.



PORTABLE TRIAGE CENTER Transforming Frontline Care

Setup an 8'x12' triage/exam room anywhere with a 110v connection or generator.

First in Telediagnostics™

Medpod's strategic partnership with the leading diagnostic device manufacturers has facilitated a unique level of integration into the Medpod software platform. Medpod enables high-quality remote physician-patient encounters that are on par with a physical visit and are reimbursable as such in states with telemedicine parity laws.



Local provider using otoscope on patient with remote physician on live audio video consult



Remote physician annotating the otoscope image.

Professional Telediagnostics



POC LAB Tele-diagnostics



Waiting Available

Assign Patient

Clear Patient

Assign Provider

Clear Provider

Select Appointment

00:56

Tools

Apps

Flow

Stefan (401) Edwards (Dr.)

Medpod Communicator

localhost:medpod.net

AppsWA TESTBTTest2Web Bluetooth S...Web Bluetooth g...How to Install Vi...VTIGERNew in Chrome 7...Image Capture C...WebCamera/ind...Chrome Platfor...Trickle ICEReading list

Waiting Available

VitalsPatient

01:17

Medpod AMP Demo

Please Verify Date Of Birth for Andrew Stack

Apr 21, 1955

CancelConfirm

Download

Name	Age	Gender	Email	View/Edit	Setup Appointment
A A	32	UNSPECIFIED	a@a.com		
Aaaa Bbbb	21	MALE	a@b.com		
Aaaaaaa Aaaaaa	23	UNSPECIFIED	no@email.com		
Alpha C Beta	24	MALE	no@email.com		
Amy TEST	37	MALE	missingEmail031444@missingemail.com		
Andrew Stack	67	FEMALE	no@gmail.com		
Andy Fast	43	MALE	andy@fast.com		

Showing 1 to 249 of 249 entries 1 row selected

Create New Patient

ToolsAppsFlow



Medpod Communicator

localhost.medpod.net

AppsWA TESTBTTest2Web Bluetooth S...Web Bluetooth g...How to Install Vi...VTIGERNew in Chrome 7...Image Capture C...WebCamera/ind...Chrome Platfor...Trickle ICEAutoplaying and...Reading list

Available

VitalsPatientWaiting Rm



Check-In

Triage

Vitals

Provider

Leave Workflow

CallBrkEndToolsAppsFlow

Medpod Communicator



localhost.medpod.net

AppsWA TESTBTTest2Web Bluetooth S...Web Bluetooth g...How to Install Vi...VTIGERNew in Chrome 7...Image Capture C...WebCamera/ind...Chrome Platfor...Trickle ICEAutoplaying and...Reading list

Available

VitalsPatientWaiting Rm

Medpod Communicator - Initiate New Session...

	Account	Presence	
	Stefan (401) Edwards	In a Workflow (for 00:01:52) Assigned Patient: Andrew Stack (FEMALE) Chief Complaint: Abdomen Pain Waiting for...Triage	

Show with PatientShow OfflineCancel

CallBrkEndToolsAppsFlow

2022



Tips & Tricks for Less Clicks



Lori Ryan

Director of Sales and Marketing
Henry Schein Medical Systems



What's new in MicroMD PM That you may have missed? Current version 18.04

ICD10 Search – natural language
Search – easy to search, use
common phrases, abbreviations and
filters to find exact codes

Custom Appointment
Change Messages

Viewable EOB's.

The screenshot displays the MicroMD PM interface. The main window shows a patient record for PAXTON, PETER T. on 01/24/2022. The record includes fields for ID, Plan Type, Group Name, Insurance Category, and From. Below these are fields for Case, Location, Facility, Plan Set, and Medical. The record also lists several diagnoses: HYPERTENSION/UNSPEC, Other spec diabetes mellitus w/o com, and GERD. A table at the bottom shows a list of procedures with columns for D, Proc, POS, M1, M2, M3, M4, Date From, Date To, Description, and Fee. A balance of 33.00 is shown at the bottom right.

The "Diagnosis Search" window is open, showing a search for "gerd". The results list various ICD-10 codes and their descriptions, including "Gastro-esophageal reflux disease without esophagitis", "Gastro-esophageal reflux disease with esophagitis, without b", "Gastro-esophageal reflux disease with esophagitis, with blee", "Gastro-esophageal reflux disease with esophagitis, with blee", "Gastro-esophageal reflux disease with esophagitis, without b", "Gastro-esophageal reflux disease with esophagitis, without b", "Gastro-esophageal reflux disease with esophagitis, without b", and "Gastro-esophageal reflux disease without esophagitis". The window also includes a "Filter By Modifiers / Attributes" section with options for "Association", "Causative Agent", and "Disease Process".



Practice Management Solutions



Meet eRx compliance and state mandates.
MicroMD eRx only is available for
MicroMD Practice Management only
customers – Integrated – low monthly cost
– no EMR required.



E commerce –
If you don't have statements
Just a simple button on your
website or a url you add to
your paper statements so
patients can pay on-line. Staff
logs in and posts payments
into MicroMD

EMR – Included free features – you may have missed!

ePA – electronic pre-authorization
Free setup & training

Rx Inform –already set up !
Check the box to cut down on phone
calls, increase medication adherence,
provide patient convenience and possible
cost saving offers.

MD Prescription Processor

PETER T PAXTON [Male, 66 years, DOB: 6/21/1955]
> Prescriber: Paul Primary, M.D. Written Date: 1/25/2022

☒ azithromycin 500 mg tablet -
Take 2 Tablets orally once per Day for 1 Day THEN Take 2 Tablets orally once per Day for 4 Days
Start: Jan 25, 2022 Duration: 5 day(s) Dispense: 10 Tablet
Total number of dispensings approved 1+ 0 DAW: No
Fill Indicator: All Fill Statuses

☒ Send Rx adherence and text supporting info to patient 3305635843

Pharmacy: Rexall
834 Valley Village Mall Toms River NJ 08753
Phone: 732-336-6345
Fax: 732-336-6346

Handwritten Script
Use this option to indicate that this script was handwritten.

Dispense as Sample
Use this option to indicate that this script was dispensed with a sample

Print Script
Printer: NP1A3C58A (HP Color LaserJet Pro N)



Clinical decision support &
Differential diagnosis

Subjective [Hide Descriptors](#)

Quick Lookup

Chief Complaint

☒ Cough
Comment

☒ Fever
Comment

☒ Fatigue

Search Results
Cough, 60-69 year old Male

All Skin Types Skin of Color

Acute bronchitis
Adult/Child
Nasal congestion
Pharyngitis
Productive cough
Wheezing
Chest wall tenderness

Chronic bronchitis
Fatigue
Productive cough
Wheezing
Tobacco smoking

Allergic rhinitis

Asthma
Wheezing
Dry cough
Dyspnea
Respiratory distress
Developed rapidly

COVID-19
Severe Disease
Fever may be absent
Cough
Hypoxia
Tachypnea
Severe dyspnea

Influenza
Fever
Chills
Headache
Nasal congestion
Dry cough
Pharyngitis

Bronchioloalveolar adenocarcinoma
Weight loss
Chest pain
Hemoptysis
Dyspnea
Cough

Community-acquired pneumonia

EMR – Simplified. Less Clicks.

Have you made the transition to the Single View Encounter?

All wizard steps
in one window!

Customize what
chart info you
want to view on
the same screen
with the
encounter!

MD (PETER T PAXTON - M; 66 yrs; DOB: 06/21/1955) (Boardman Medical) On: 2/2/2022

Encounter Editing Administration Research

Save Save as Template Refill Requests Impression Image Annotation Image Annotation Medical Calculator Patient Monitor Document Manager Med Info Summary Medical Info Recorder Change History Lock Screen Load Template Copy Encounter Dashboard PHD Encounter Notes Medical Information

Detail Summary Report

Expand All Sections Collapse All Sections

☐ Show Encounter Summary

Medical Info and History

Vital Signs

Allergies

Past Prescriptions & LTM

Problem List

Laboratory Results

Immunizations

Habits

Family History

Medical History

Surgical History

Encounter

Subjective / HPI

Review

Objective

Visit Tests as Text

Assessment

Plan

Medication

Vital Signs

Add Vital Sign ☐ Current ☐ PGHD

Measured On	Height	Weight	BMI	BP	Temp	Pulse	Resp Rate	Peak Flow	Oxygen	Pain	Head Cir.	Comment
1/24/2022 10:41 am	5 ft 11 in	165 lb	23.01 (25%)	128/80	98.6 °F	80	20		99			
12/11/2021 12:57 pm	5 ft 11 in	167 lb	23.29 (25%)	132/82	99.9 °F	82	14					
12/9/2021 3:06 pm	5 ft 11 in	169 lb	23.57 (25%)	145/78	98.6 °F	90	20		98	0		
10/24/2021 9:25 am	5 ft 11 in	165 lb	23.01 (25%)	140/85	98.6 °F	80	16			0		
10/21/2021 1:00 pm	5 ft 11 in	168 lb	23.43 (25%)	134/82	98.2 °F	78						
7/19/2021 11:00 am	5 ft 11 in	169 lb	23.57 (25%)	136/84	98.3 °F	76						
3/15/2021 9:00 am	5 ft 11 in	170 lb	23.71 (25%)	138/86	98.1 °F	78						
11/15/2020 5:30 pm	5 ft 11 in	171 lb	23.85 (25%)	140/84	98.2 °F	80						

15 Items Last reviewed by Paul Primary, M.D. [2/2/2022 8:34 am]

Allergy

Add Allergy ☒ Current

Allergy [type]	Start Date	End Date	Severity	Reaction	Comment
Peanut [Non-Drug Allergy] [N/A]	~ 1986		N/A		
Penicillins [Drug Allergy] [Moderate]	1/24/2022		Moderate		
Sulfa (sulfonamide antibiotics) [Drug Allergy] [Moderate]	~ 2011		Moderate	hives and headache	
NSAIDs (Non-Steroidal Anti-Inflammatory Drug) [Drug Allergy]					
Latex [Non-Drug Allergy]					

5 Items Last reviewed by Paul Primary, M.D. [1/22/2022 9:05 pm]

Past Prescriptions and Long Term Medications

Add ☒ Current ☒ LTM ☒ Presc. ☒ Other

! Enc.	Cat.	Description	Prescribed by	Dosage	Start Date	Duration	End Date	Status	Comme
LTM		lisinopril 20 mg-hydrochlorothiazide 25 mg tablet	Primary, Dr. Paul	1 Tablet, 1 time per Day	12/8/2021				
LTM		Singulair 10 mg tablet	Primary, Dr. Paul	1 Tablet, 1 time per Day	2/16/2021				
LTM		Tenormin 50 mg tablet	Primary, Dr. Paul	1 Tablet, 2 times per Day	5/26/2020				
LTM		Lipitor 20 mg tablet	Primary, Dr. Paul	1 Tablet, 1 time per Day	11/12/2019				
LTM		Glucophage 500 mg tablet	Primary, Dr. Paul	1 Tablet, 2 times per Day	10/5/2018				
LTM		Humalog U-100 Insulin 100 unit/mL subcutaneous solution	Primary, Dr. Paul	2 Units, 1 time per Day	10/5/2018				
Presc		Serevent Diskus 50 mcg/Dose for Inhalation	Primary, Dr. Paul	Take 1 Inhalation inhaled twice per Day for 1 Month	1/25/2022	30 days	2/24/2022	New prescription - Sent to Pharmacy	
Presc		Valium 10 mg tablet	Primary, Dr. Paul	1 Tablet orally 3 times per Day for 30 Days	1/24/2022	30 days	2/23/2022	Handwritten	
Presc		Lisinopril-Hydrochlorothiazide 20 mg-25 mg Tab	Primary, Dr. Paul	1 Tablet, 1 time per Day for 1 Month	1/24/2022	28 days	2/21/2022	New prescription - Delivery Failed	

12 Items Last reviewed by Paul Primary, M.D. [1/23/2022 9:15 pm]

Problem List

OK Cancel



EMR – Simplified. Less Clicks.

Have you made the transition to the Single View Encounter?

Use existing
wizards, text
templates and
cliniguides!

Simple less clicks
ROS
HPI text box.

Add comments directly without clicking open to comment.

Simple less click objective (v.19)

Same great
functions – one
simple window.

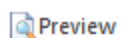
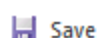
Detail	Summary	Report				
<input type="checkbox"/> Show Encounter Summary						
Medical Info and History Vital Signs Allergies Past Prescriptions & LTM Problem List Laboratory Results Immunizations Habits Family History Medical History Surgical History						
Encounter Subjective / HPI Review Objective Visit Tests as Text Assessment Plan Medication						
7 Items Last reviewed by Paul Primary, M.D. [1/23/2022 5:47 pm]						
<input checked="" type="button" value="Subjective"/> Hide Descriptors						
Quick Lookup <input type="text"/>						
Edit <input type="button" value="v"/> <input type="button" value="▲"/> <input type="button" value="□"/> <input type="button" value="⌵"/> <input type="button" value="🔍"/>						
<input checked="" type="button" value="Chief Complaint"/>						
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Cough <input type="text"/> QT ▾				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Fever <input type="text"/> QT ▾				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Fatigue <input type="text"/> QT ▾				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Shortness of breath <input type="text"/> QT ▾				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Sore throat <input type="text"/> QT ▾				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Loss of taste <input type="text"/> QT ▾				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Confusion <input type="text"/> QT ▾				
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Immunization encounter <input type="text"/> QT ▾				
<input checked="" type="button" value="Review of System"/> Hide Descriptors						
Quick Lookup <input type="text"/>						
Denies All Reports Denies N/A Comment						
<input checked="" type="button" value="General"/>						
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Fever	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="text"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Change in weight	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="text"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Recent illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="text"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Recent injury	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="text"/>
<input checked="" type="button" value="Ophthalmologic"/>						
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Change in vision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="text"/>
<input checked="" type="button" value="ENT"/>						
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Hearing changes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="text"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Dysphagia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="text"/>

Encounter

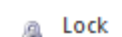
Editing

Administration

Research



Change History



File



Load Template



Save as Template



Copy Encounter

Templates



Dashboard



Refill Requests



PHD



Impression



Encounter Notes

Tools



Image Annotation



Medical Calculator



Patient Monitor



Document Manager



Test Results

Medical Information



Med Info Summary



Vital Sign



Medical Info



History Recorder

Detail

Summary

Report

[Expand All Sections](#)[Collapse All Sections](#)[Hide All Med Info ?](#)[Hide All Encounter ?](#)

Show Encounter Summary

Medical Info and History

Allergies

Environmental History

Family History

Habits

Hospitalization History

Medical History

Problem List

Sexual History

Social History

Surgical History

Behavioral Health Screening

Hearing Screening

Immunizations

Past Prescriptions & LTM

Screening and Prevention

Vision Screening

Encounter

Vital Signs

Subjective / HPI

Review

Assessment

Medication

Objective

Plan

Visit Tests

Objective

[Hide Descriptors](#)

Quick Lookup



Edit



All Normal

Normal

Abnormal

N/A

Comment

Constitutional



Well developed



QT



Well nourished



QT



Mental Status/Psychiatric



Mood & affect



QT



Orientation as to time, place and people



QT



Recent and remote memory



QT



Eyes



conjunctivae



QT



Pupil reaction

Plan

Procedure Orders

Quick Lookup



Edit

Delete

Perform



Order

Order Status

Order Created

Assigned To

Associated Dx

Comment

In-House Labs

EMR – Simplified. Less Clicks. Have you made the transition to DMS Preview?

Reduce clicks!
Easily view
multiple
documents
without opening
and closing
windows!

Customize order
documents are
listed – see
service dates
before opening

Add notes

Switch viewson
the fly when
needed

The screenshot displays the MicroMD software interface. On the left is a 'Patient' sidebar with a tree view containing folders like 'Administrative Forms', 'CC Data', 'Chart Note', 'EKG', 'Faxes', 'History', 'Identification', 'Images', 'Letters', 'OB Care', 'Orders/Results', 'Other', 'Patient Photos', 'Radiology studies', 'Specialized testing', 'Statements', 'Transition of Care', and 'Unfiled'. The 'EKG' folder is expanded, showing a list of ECGs with dates: 'Atrial Fib - 01/24/2022', 'Mitral Stenosis - 02/02/2021' (highlighted), 'NSR - 06/16/2021', 'Old Myocardial Infarction - 12/20/2021', and 'RBBB - 11/03/2021'. The main window shows a 'Document Page' with a 12-lead ECG. The leads are arranged in four rows: (I, aVR, V1, V4), (II, aVL, V2, V5), (III, aVF, V3, V6), and (a, b, c). The ECG shows a regular rhythm with a heart rate of 66 bpm. Below the ECG, the text 'Mitral Stenosis' is displayed. At the bottom, there is a list of findings: '• There is atrial fibrillation. No P waves are visible. The rhythm is irregularly irregular (random).', '• There is the suggestion of right ventricular hypertrophy. Right axis deviation and deep S waves in the lateral leads.', and '• dominant R wave in lead VI.' The bottom status bar indicates 'Page(s) 1 - 1'.

Mitral Stenosis

- There is **atrial fibrillation**. No P waves are visible. The rhythm is irregularly irregular (random).
- There is the suggestion of right ventricular hypertrophy. Right axis deviation and deep S waves in the lateral leads.
- dominant R wave in lead VI.

2022



THANK YOU FOR ATTENDING

More Questions? Contact your
Account Representative.



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